

Terms of Service

The following Terms of Service, together with your executed Enrollment Form constitute your agreement (collectively, the "Agreement") with Champion Energy Services, LLC ("Champion") for the purchase of electricity service for your non-residential commercial business. Champion agrees to sell and you, as a commercial business (nonresidential) customer agree to buy the quantity of electricity delivered to you, as measured or estimated by your Transmission and Distribution Service Provider or "TDU". Champion is certified by the Public Utility Commission of Texas ("PUCT") as a Retail Electric Provider ("REP") and as such will, in accordance with the terms of this Agreement, arrange for the delivery of electricity from your TDU to the Service Address for the commercial business specified on your Enrollment Form or as specified on Attachment A. Champion sets the Electric Generation Service Charge and the PUCT regulates electric distribution prices and services. The words "we," "us," "our" and "REP" refer to Champion, and the words "you", "your" and "customer" refer to the commercial energy customer. You and Champion may hereinafter be referred to individually as "Party" or collectively as "Parties". Please retain this Agreement for your records.

Definitions:

- **Electric Generation Service Charges** – Charge for the production of electricity.
- **TDU Delivery Charges** – The total amounts assessed by a TDU for the delivery of electricity to a customer over TDU facilities, including but not limited to, charges for initiation and /or connection of service, meter reads, disconnect or reconnect fees or other fees or charges lawfully approved and imposed by your TDU.
- **Independent System Operator** – Referred to herein as "ISO".
- **Settlement Point Price** – ERCOT's applicable Real Time Nodal Load Zone Settlement Point Price ("SPP") as defined in ERCOT's Protocols, Section 6.6.1.2.
- **Summer Months** – June 1 through September 30.

Terms of Service

1. Eligibility: Champion does not deny electric service or determine eligibility for pricing based on credit history, utility payment data or credit score. Champion does not deny service based on a customer or applicant's race, creed, color, national origin, ancestry, sex, marital status, source of income, level of income, disability, familial status, location of a customer/applicant in an economically distressed geographic area, or qualification for low income or energy efficiency services. Champion may require a deposit if your credit rating and/or credit history does not meet Champion's approval criteria per the terms herein.

2. Service Metering and Pricing: All energy delivered hereunder ("Usage") shall be and can only be, measured by the TDU at meters located at each Service Address. Actual Usage shall be the primary method of calculating your monthly charges. However, Champion may use estimated Usage if measurements of actual Usage are not received timely from the TDU, in which case Champion will make appropriate adjustments upon receipt of actual Usage.

Fixed without Basis Rate Customers will pay a fixed rate ("Fixed Rate") per kWh as specified on your Enrollment Form for the length of your Term unless sooner terminated or canceled as otherwise provided in this Agreement. The fixed rate includes Electric Generation Service Charges, ancillary services, energy losses, ISO fees, congestion and renewable portfolio standard rate charges, reliability unit commitment, and is exclusive of Hub to Load Zone Basis, TDU Delivery Charges, gross receipts tax, applicable Texas sales tax or any local tax.

Fixed Rate Customers will pay a fixed rate ("Fixed Rate") per kWh as specified on your Enrollment Form for the length of your Term unless sooner terminated or canceled as otherwise provided in this Agreement. The fixed rate includes Electric Generation Service Charges, ancillary services, Hub to Load Zone Basis, energy losses, ISO fees, congestion and renewable portfolio standard rate charges, reliability unit commitment, and is exclusive of TDU Delivery Charges, gross receipts tax, applicable Texas sales tax or any local tax.

SPP Rate Customers will pay the applicable ISO real time SPP rate per kWh for the length of your Term unless sooner terminated or cancelled as otherwise provided in this Agreement. In addition to the real time SPP rate, you will also pay a SPP Index adder component, which includes, ancillary services, energy losses, ISO fees, congestion and renewable portfolio standard rate charges. This rate is exclusive of Hub to Load Zone Basis (if applicable), TDU Delivery Charges, gross receipts tax, applicable Texas sales tax or any local tax. Prices will vary based on market conditions and have unlimited variability.

Seasonal Hybrid Customers will pay a fixed rate per kWh as specified on your Enrollment Form during the Summer Months. The fixed rate includes Electric Generation Service Charges, ancillary services, energy losses, ISO fees, congestion and renewable portfolio standard rate charges, reliability unit commitment, and is exclusive of Hub to Load Zone Basis, TDU Delivery Charges, gross receipts tax, applicable Texas sales tax or any local tax.

Seasonal Hybrid Customers will pay the applicable ISO real time SPP rate per kWh from October 1 through May 31 unless sooner terminated or cancelled as otherwise provided in this Agreement. In addition to the real time SPP rate, you will also pay a SPP Index adder component, which includes, ancillary services, energy losses, ISO fees, congestion and renewable portfolio standard rate charges. This rate is exclusive of Hub to Load Zone Basis (if applicable), TDU Delivery Charges, gross receipts tax, applicable Texas sales tax or any local tax. Prices will vary based on market conditions and have unlimited variability. Your Energy Supply Rate during this Term of this product will vary depending on the time of year and therefore classifies this product as a variable rate product.

All customers are responsible for (i) any and all taxes, whether such tax is a separate pass through line item on a TDU invoice or included in the price of electricity, as required by law, rule or regulation, (ii) any and all TDU Delivery Charges, and (iii) any applicable Operating Reserve Demand Curve costs. If you are a tax exempt entity, you must

provide Champion with all necessary certificates and supporting documentation to qualify for tax exempt status. If Champion does not receive the required tax exemption certificates and information within thirty (30) days of enrollment, you will need to petition the State of Texas for any tax refunds you believe are due.

- 3. Billing and Payment:** Champion will invoice you the total amount due for electricity delivered to you during each month according to Champion’s regular billing cycle. Your invoice will also include all applicable taxes, including gross receipts tax, Public Utility Commission (PUC) assessment charges, TDU Delivery Charges and other charges allowed pursuant to this Agreement. Payment shall be due within sixteen (16) days after the applicable invoice date. All past due invoices will incur a late payment charge of 5% of the invoice amount and the outstanding balance will accrue interest at the lesser of 1% per month or the maximum amount allowable by law. You shall be responsible for any and all costs, attorney and legal fees incurred by Champion for the collection of any outstanding balance owed by you. Champion charges twenty-five dollars (\$25.00) for any transaction not processed due to insufficient funds or credit availability, including checks or Automated Clearing House (ACH).
- 4. Switch-Hold:** You acknowledge and agree that Champion reserves the right to apply a switch-hold on your Account if you fail to pay any undisputed charges in accordance with this Agreement. Champion’s implementation of a switch-hold will prohibit you from buying electricity from an alternate REP until you pay all past due amounts owed to Champion. Champion will remove the switch-hold within five (5) business days of receipt of all past due amounts forming the basis of Champion’s implementation of the switch-hold.
- 5. Term of Agreement:** The term (“Term”) of this Agreement is as specified on your Enrollment Form. You will purchase your Electric Generation Service for the Service Addresses listed on your Enrollment Form or as may be added from time to time on Attachment A (“Additional Accounts”). You will receive electricity from Champion beginning on a date set by your applicable meter read cycle as determined by your TDU or in accordance with a date you select for the Term of this Agreement unless terminated or cancelled prior to the expiration of such Term as otherwise provided in this Agreement.
- 6. Expiration of Agreement; Change in Terms:** If your fixed Term Agreement with Champion expires and you do not agree to a renewal, switch to an alternate Retail Electricity Provider, or cancel your service, your service will automatically continue for successive one month terms (each a “Monthly Renewal Term”) at a variable price product under the Champion default plan, until either Party provides written notice of cancellation to the other prior to the end of the current Monthly Renewal Term. Buyer’s notice of cancellation must be received by the Seller at least 20 calendar days prior to the end of the then current Monthly Renewal Term, otherwise Buyer will be charged an Early Termination Fee for the following month as further described in Section 10. The variable price product rate includes Electric Generation Service Charges, ancillary services, Hub to Load Zone Basis, energy losses, ISO fees, congestion and renewable portfolio standard rate charges, reliability unit commitment, and is exclusive of TDU Delivery Charges, gross receipts tax, applicable Texas sales tax or any local tax. Your electricity price under the variable price product will not change more than once a month, but is subject to change without notice for any reason. Your actual price will be shown on each monthly statement and will be used to calculate your monthly bill amount

based on your actual electricity usage. Except for the change to the variable price product as described above, all other terms will remain the same until the actual date of termination, as determined by the applicable utility.

- 7. No On-Site Customer Generation:** The Energy Supply Rate for the Term specified herein is conditioned on Customer’s representation that, as to the Account(s) at the Service Address(es) listed on the Enrollment Form and/or Attachment A , the following are all true and accurate: (i) Customer does not own any on-site generation (except for emergency back-up generation used when the TDU is not capable of delivering energy) or thermal storage capabilities (“On-Site Energy Generation”) and (ii) if Customer, at any time during the Term of this Agreement, intends to purchase On-Site Energy Generation equipment or commence operations in furtherance of On-Site Energy Generation and related services, Customer will provide Champion with a minimum of sixty (60) days prior written notice. Customer acknowledges and understands that the use of On-Site Energy Generation during the Term of this Agreement will materially impact both the historical consumption data relied upon by Champion in entering into this Agreement and Customer’s Usage for the remainder of the Term and therefore, use of such On-Site Energy Generation without Champion’s written consent is a material breach of this Agreement.
- 8. Access to Information:** You understand that by executing this Agreement, Champion will be provided certain basic information about you by the TDU, including, but not limited to, ESI ID, Service Address(es) and telephone numbers, meter read data, rate class and electric usage. Additionally, by executing this Agreement, you authorize Champion to obtain your credit history and to arrange delivery services by the TDU to your Service Address(es) and Account(s).
- 9. Dispute Resolution:** In the event of a disagreement involving the terms of this Agreement, the parties will use their best efforts to resolve the dispute. You should contact Champion Energy Services, LLC, in writing, at 1500 Rankin Road, Suite 200, Houston, TX 77073 or by telephone at 1.877.653.5090 with any questions or concerns regarding your Accounts. If after discussing your issue with Champion you remain dissatisfied or a resolution cannot be reached, you may contact and/or file a complaint with the PUCT. The PUCT may be reached Monday through Friday at 1-888-782-8477 or 1-512-936-7120. Complaints may be mailed to the Public Utility Commission of Texas at, 1701 N. Congress Avenue, P.O. Box 13326, Austin, TX 78711.
- 10. Early Termination Fees (ETFs):** Upon termination of this Agreement prior to the expiration of the Term or during any Monthly Renewal Term, except as allowed herein, Champion reserves the right to provide you with an invoice for the sum of all ETFs owed in accordance with the following schedule (ETF schedule). ETFs you will owe Champion are based on your annual historic consumption and your status as either a Fixed Rate or SPP Customer:

ETF Schedules for Fixed Rate Customers:

| Annual kWh | ETF Calculator (per unused month) |
|-------------------|-----------------------------------|
| < 100,000 | \$50 per unused month |
| 100,001 - 200,000 | \$100 per unused month |
| 200,001 - 300,000 | \$150 per unused month |
| 300,001 - 400,000 | \$200 per unused month |
| 400,001 - 500,000 | \$250 per unused month |

| | |
|-----------------------|--------------------------|
| 500,001 - 600,000 | \$300 per unused month |
| 600,001 - 700,000 | \$350 per unused month |
| 700,001 - 800,000 | \$400 per unused month |
| 800,001 - 900,000 | \$450 per unused month |
| 900,001 - 1,000,000 | \$500 per unused month |
| 1,000,001 - 2,500,000 | \$1,000 per unused month |

ETF Schedules for SPP Customers:

| Annual kWh | ETF Calculator (per remaining month) |
|-----------------------|--------------------------------------|
| < 100,000 | \$10 per unused month |
| 100,001 - 200,000 | \$20 per unused month |
| 200,001 - 300,000 | \$35 per unused month |
| 300,001 - 400,000 | \$50 per unused month |
| 400,001 - 500,000 | \$60 per unused month |
| 500,001 - 600,000 | \$75 per unused month |
| 600,001 - 700,000 | \$85 per unused month |
| 700,001 - 800,000 | \$100 per unused month |
| 800,001 - 900,000 | \$110 per unused month |
| 900,001 - 1,000,000 | \$125 per unused month |
| 1,000,001 - 2,500,000 | \$250 per unused month |

All ETFs assessed and invoiced by Champion must be paid by you in accordance with the applicable billing terms of this Agreement. If ETFs are invoiced by Champion and not paid in accordance with the payment terms herein, you are responsible for any and all costs, attorney and legal fees incurred by Champion for the collection of any outstanding amounts owed by you.

11. Champion’s Right to Cancel Service: In addition to any other rights of termination or cancellation allowed under this Agreement or applicable law, Champion reserves the right to cancel or terminate this Agreement (i) if your TDU is unable to read your meter for three (3) months in a row; (ii) you fail to make payment in accordance with the terms of this Agreement, or (iii) you fail to meet or comply with any of the material terms, conditions, obligations, representations or warranties agreed upon under the terms of this Agreement. Upon such cancellation or termination by Champion, you remain responsible and liable for payment of all electricity and related services provided by Champion through the date you are switched from Champion to another EGS or returned to the TDU for service. Your cancellation will be effective the next regularly scheduled meter-reading date which follows the date on which Champion provides notice to the TDU of your cancellation request.

12. Customer Protection Rules: You and Champion acknowledge and agree that the Buyer Protection Rules enacted by the PUC (Substantive Rules, Section 25, Subchapter R), that were written to protect residential and very small commercial consumers, do not apply to this Agreement. If there is any conflict between the Buyer Protection Rules and this Agreement, the Parties acknowledge that this Agreement will control.

13. Texas Prompt Payment Act: In accordance with the Texas Prompt Payment Act, if you qualify as a governmental entity (See Texas Government Code, Chapter 2251), payment is due Champion thirty (30) days from the date the electricity is delivered or a correct invoice is received, whichever is the later of the two. If you, in good faith,

dispute a payment, you must notify Champion of an error in an invoice submitted for payment by Champion not later than the 21st day after the date you receive the invoice. If the dispute is resolved in favor of Champion, then Champion is entitled to receive interest on the unpaid balance of the invoice beginning on the date the payment for the invoice is overdue. A payment is considered overdue beginning the 31st day (from the date the electricity was delivered or a correct invoice is received, whichever is the later of the two). If the dispute is resolved in favor of you, Champion shall submit a corrected invoice that must be paid in accordance with Section 2251.021. The unpaid balance accrues interest as provided by this chapter if the corrected invoice is not paid by the appropriate date. The rate of interest used to calculate the interest amount due, is the rate in effect on September 1st of the fiscal year in which the payment becomes overdue. The interest calculation is one percentage point higher than the prime rate published in the Wall Street Journal on the first business day of July of the preceding fiscal year.

14. Limitation of Liability; Disclaimer of Warranties: FOR BREACH OF ANY PROVISION FOR WHICH AN EXPRESS REMEDY IS PROVIDED, SUCH EXPRESS REMEDY WILL BE THE SOLE AND EXCLUSIVE REMEDY. IF NO EXPRESS REMEDY IS PROVIDED, A PARTY’S LIABILITY WILL BE LIMITED TO DIRECT ACTUAL DAMAGES ONLY. NEITHER PARTY WILL BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, PUNITIVE, EXEMPLARY OR INDIRECT DAMAGES, LOST PROFITS OR OTHER BUSINESS INTERRUPTION DAMAGES, BY STATUTE, IN TORT OR CONTRACT, UNDER ANY INDEMNITY PROVISION OR OTHERWISE. THE PARTIES INTEND THAT THE LIMITATIONS HEREIN IMPOSED ON REMEDIES AND THE MEASURE OF DAMAGES BE WITHOUT REGARD TO THE CAUSES RELATED THERETO INCLUDING THE NEGLIGENCE OF ANY PARTY, WHETHER SUCH NEGLIGENCE IS SOLE, JOINT OR CONCURRENT, OR ACTIVE OR PASSIVE. TO THE EXTENT ANY DAMAGES REQUIRED TO BE PAID HEREUNDER ARE CHARACTERIZED OR DEEMED TO BE LIQUIDATED DAMAGES, THE PARTIES ACKNOWLEDGE THAT THE DAMAGES ARE DIFFICULT OR IMPOSSIBLE TO DETERMINE, OBTAINING AN ADEQUATE REMEDY IS INCONVENIENT AND THE LIQUIDATED DAMAGES CONSTITUTE A REASONABLE APPROXIMATION OF THE HARM OR LOSS. EXCEPT FOR ANY REPRESENTATIONS AND WARRANTIES SET FORTH HEREIN, CHAMPION EXPRESSLY DISCLAIMS AND MAKES NO WARRANTIES, WHETHER WRITTEN OR ORAL, WITH RESPECT TO THE ELECTRICITY SUPPLIED UNDER THIS AGREEMENT, INCLUDING EXPRESS, IMPLIED OR STATUTORY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED IN THIS AGREEMENT, THE LIMITATIONS SET FORTH IN THIS PARAGRAPH SHALL SURVIVE THE EXPIRATION OR EARLY TERMINATION OF THIS AGREEMENT. FURTHER, IT IS UNDERSTOOD CHAMPION SHALL NOT BE LIABLE FOR MATTERS WITHIN THE CONTROL OF THE TDU OR ERCOT, WHICH MAY RESULT FROM THE MAINTENANCE OR OPERATION OF ELECTRIC LINES AND SYSTEMS.

15. Governing Law: This Agreement, and all claims arising out of or relating to its subject matter, shall be exclusively governed by and construed under the internal laws of the State of Texas without regard to principles of conflict of laws.

16. Assignment: Neither Party may assign this Agreement or any of its rights or obligations under this Agreement without the express written consent of the other Party, which consent shall not be unreasonably withheld. Notwithstanding the above, Champion may, without the consent of Customer, (a) assign this Agreement to any affiliate or to any

party succeeding to a substantial portion of the assets of Champion, or (b) assign, pledge or otherwise collaterally assign its rights under this Agreement to Champion's supplier of certain physical and/or financial commodities. Any successor or assignee of the rights of either Party shall be subject to all the provisions and conditions of this Agreement to the same extent as though such successor or assignee were the original Party under this Agreement. Any attempted transfer or assignment in violation of this assignment clause is null and void.

17. Severability: If any provision of this Agreement is held by a court or regulatory agency of competent jurisdiction to be invalid, void or unenforceable, the remaining provisions shall continue in full force without being invalidated in any way.

18. No Third Party Beneficiaries; Relationship of the Parties: There are no third party beneficiaries to this Agreement. The parties agree that this Agreement shall not be construed to constitute or imply a joint venture, partnership or association or the creation or existence of any fiduciary duty, or similar obligation or liability between Champion and you. Champion will not provide and nothing herein will be construed as the provision of advice regarding the value or the advisability of trading in "commodity interests" which would cause Champion or an affiliate to be considered a commodity trading advisor under the Commodity Exchange Act, 7 U.S.C. § 1-25, et seq., as amended.

19. Delay or Failure to Exercise Rights: No partial performance, delay or failure on the part of Champion in exercising any rights under this Agreement and no partial or single exercise thereof shall constitute a waiver of such rights or of any other rights hereunder.

20. Force Majeure: Champion will make commercially reasonable efforts to supply electricity but does not guarantee a continuous supply of electricity. Customer acknowledges that certain causes and events outside of Champion's control (Force Majeure events) may result in interruptions in service and Champion will not be liable for any such interruptions. Champion does not generate electricity nor does it transmit or distribute electricity. Therefore, Customer agrees that Champion will not be liable for damages caused by electricity, TDU, Force Majeure events, including acts of God, acts of any governmental authority, acts of terrorists or enemies of the state, accidents, strikes or lock outs, labor troubles, required maintenance work, inability to access the TDU system, non-performance by the TDU, or any cause beyond Champion's control.

21. UCC: Except as otherwise provided in the Agreement, the Uniform Commercial Code ("UCC") or such similar collection of statutory provisions as may have been adopted and are in effect in the state of Texas shall apply to this Agreement and electricity shall be a "good" for purposes of the UCC.

22. Indemnification: Each Party will indemnify, defend and hold harmless the other Party, its officers, agents, and employees from any claims, damages and actions of any kind arising from personal injury including without limitation, death, tangible property damage or any other damages arising from or out of any event, circumstance, act or incident occurring or existing with respect to the electricity provided pursuant to this Agreement that the indemnifying party caused due to its negligence, willful misconduct, or any action or inaction which gives rise to any liability. You acknowledge that Champion does not own or control any of the transmission or distribution facilities used to deliver the electricity, which is solely the responsibility of ERCOT and/or TDU. Champion, therefore, shall not be liable on account of the acts or

omissions of such entities for any interruption, failure or delay in the delivery of electricity arising therefrom. You should contact your TDU in the event of an emergency or outage. These provisions survive the termination or expiration of this Agreement.

23. Acceptance and Amendments: This Agreement will not become effective until Champion receives and approves all information provided in Customer's Enrollment Form which Customer has executed representing that all information provided is true and accurate and acknowledging that Customer is in agreement with all Terms of Service. Champion may amend the terms of this Agreement at any time, consistent with any applicable law, rule or regulation, by providing notice to you of such amendment or material change at least thirty (30) days prior to the effective date thereof either with your bill or in a separate mailing. The changes will become effective as of the date stated in the notice provided by Champion unless such change is material and detrimental to you, in which case you may elect to cancel your Agreement. If you elect to cancel this Agreement due to the material and detrimental impact the amendment will have on you, you must notify Champion of your desire to cancel no later than ten (10) days before the effective date of the amendment. You will not be provided with notice of any changes or amendments that benefit or positively impact you. Champion can supply you with a current version of this Agreement annually and upon written request. Except as stated herein, neither party may alter, deviate or change these Terms of Service without a written amendment being drafted, mutually agreed upon and executed by both Champion and Customer.

24. Regulatory Events: If there is a change in law, administrative regulation, rule, ERCOT design or structure, order, judicial decision, statute, or a change in an interpretation or application of any of the foregoing (collectively, a "Regulatory Event") and such Regulatory Event causes Champion to directly or indirectly incur any capital, operating, commodity or other costs (including, but not limited to increased Taxes) relating to the provision of services contemplated herein above those existing prior to the date of the Regulatory Event, then Champion shall be permitted to either pass through the economic effects of such Regulatory Event to you or terminate this Agreement by providing you with thirty (30) days notice.

25. Entirety of Agreement: It is the intention of the Parties that this Agreement, together with any and all attachments, including the Enrollment Form attached hereto or incorporated by reference (collectively, the "Agreement") shall contain all terms, conditions and protections in any way related to or arising out of, the sale and purchase of the electricity. This Agreement supersedes all prior agreements between the Parties, whether written or oral, as to the Service Addresses and accounts specified herein and within the attached Enrollment Form and related attachments.

26. Representations and Warranties: Each Party represents to the other that: (a) it is validly existing and in good standing in the jurisdiction of its formation; (b) it has not filed, does not plan to file or had any bankruptcy proceeding filed against it; (c) execution of this Agreement has been duly authorized and is a valid and enforceable obligation; and (d) it is not a party to or subject to any commitment that may restrict or interfere with the delivery of electricity under this Agreement. You further represent and warrant that (a) the information provided on your Enrollment Form concerning your Service Address(es) and Accounts are true, complete and correct; (b) you are authorized to switch your electric generation service for the Service

Addresses and Accounts you have designated in the Enrollment Form; (c) any transactions entered into by you related to this Agreement are understood by you and made at your sole election in the exercise of independent judgment and you assume any risk associated with them; (d) you are executing this Agreement as a nonresidential customer whose annual Usage is above 50kW; (e) you intend to operate your commercial business in substantially the same manner as you have in the previous twelve (12) months and your Usage during the previous twelve (12) month period reasonably reflects your anticipated consumption to the Term of this Agreement; (f) you understand that a material increase or decrease in Usage will have a detrimental financial impact on Champion; and (g) you acknowledge Champion's right to invoice you for the cost of providing the supply and services for such excess Usage.

Contact Information

Electric Generation Supplier:

Champion Energy Services, LLC

1500 Rankin Road; Suite 200, Houston, TX 77073

Toll-Free Telephone: 1.877.653.5090

www.championenergyservices.com

info@championenergyservices.com

Public Utility Commission:

Texas PUC

PO BOX 13326

Austin, Texas 78711-3326

Toll-free Telephone: 1.888.782.8477

Fax: 512.936.7003

TTY: 512.936.7136

www.puc.state.TX.us

customer@puc.state.tx.us

Texas Utilities-Electric Distribution Company and Provider of Last Resort:

For Emergencies, Outages, and Equipment Service, Contact your TDU.

CenterPoint Energy, Inc

Houston and Surrounding Areas

Service: 800.332.7143

Outages: 800.332.7143

www.centerpointenergy.com

Oncor

Dallas - Fort Worth and West Texas

Service: 800.313.6862

Outages: 888.313.4747

www.oncor.com

AEP Texas

Central, South and West Texas

Service: 877.343.4858

Outages: 866.223.8508

www.aeptexas.com

TNMP

South Central Coast, Far West and North Texas

Service: 888.866.7456

Outages: 888.866.7456

www.tnmp.com

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